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<b>Substitute for form 1449A/PTO</b>  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(use as many sheets as necessary)</i>			<i>Complete if Known</i>		
			Application Number		
			Filing Date		
			First Named Inventor		
			Group Art Unit		
Examiner Name			Attorney Docket No.		
Sheet	1	of	CE11527JDP		

U. S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. *	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code* (if known)			
DH	—	6,614,769	B1	ERLICK ET AL.	09-02-2003	—
DH	—	6,580,916	B1	WEISSHAAR ET AL.	06-17-2003	—
DH	—	6,493,556	B1	Stinson	12-10-2002	—
DH	—	6,345,279	B1	Li, et al.	2-5-2002	—
DH	—	5,987,334	—	Kaku	11-16-1999	—
DH	—	5,878,274	—	Kono et al.	03-02-1999	—
DH	—	6,138,010	—	Rabe et al.	10/24/2000	—
DH	—	US2003/0135631	A1	Li et al.	07-17-2003	—
DH	—	US2003/0063728	A1	Sibal et al.	04-03-2003	—
DH	—	US2003/0046401	A1	Abbott et al.	03-06-2003	—

FOREIGN PATENT DOCUMENTS								
Examiner Initials*	Cite No. *	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Trans*
		Office	Number *	Kind Code* (if known)				
DH	—	EP	1143679	A2	MAES, STEPHEN	10/10/01	—	—
DH	—	WO	00/21249	A1	Motorola, Inc.	4/13/2000	—	—
DH	—	WO	00/21075	A1	IBM	4/13/2000	—	—
DH	—	WO	02/29603	A1	INTEL CORP.	04-11-2002	—	—

Examiner Signature	/Diego Herrera/	Date Considered	06/21/2006
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\*Unique citation designation number. \*See Kinds of U.S. Patent Documents. \*Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). \*For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. \*Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. \*Applicant is to place a check mark here if English Language Translation is attached.



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<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (use as many sheets as necessary)		Application Number	
		Filing Date	
		First Named Inventor	Sanigepalli V. Praveenkumar
		Group Art Unit	
		Examiner Name	
Sheet	1	of	Attorney Docket No. CE11527JDP

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T
DH	—	RouteScience, "Lower Bandwidth Cost", <a href="http://www.routescience.com/products/pro_lower.html">http://www.routescience.com/products/pro_lower.html</a> , 12/11/03	✓
DH	—	Nortel Networks, "Enhanced Contact Center, Self-service solutions" <a href="http://www.nortelnetworks.com/corporate/news/topnews/2003a/021203_engaged_business.html">http://www.nortelnetworks.com/corporate/news/topnews/2003a/021203_engaged_business.html</a> , 2pages NO DATE LISTED	✓
DH	—	"Multi-modal Interface Technologies", Paul Dalsgaard, <a href="http://www.eu-norrdanmark.dk/download/IST%20012%20MultiModal%20Interfaces">http://www.eu-norrdanmark.dk/download/IST%20012%20MultiModal Interfaces</a> , NO DATE LISTED	✓
DH	—	"Device Dependent Modality Selection for User Interfaces-An Empirical Study" by Christian Elting, Jan Swickel and Rainer Malaka, found in International Conference on Intelligent User Interfaces, 2002, NO MONTH LISTED	✓

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